

Accessing Online Training

In order to work effectively and access our in person and digital teaching, you will need the following equipment.

1. **Primary Device:** A laptop or desktop computer that runs a full desktop operating system. Please note that iPads or other tablet devices with removable keyboards are not appropriate here.
2. **Secondary Device:** One other device with a screen that can access the internet e.g. iPhone or iPad.
 - i** The most common combination of 1. and 2. is a laptop and a smartphone. A tablet and a smartphone combination is not appropriate – your primary device must be a desktop or laptop computer.
3. **An internet connection,** broadband wired or wireless or 4G/LTE. If your broadband connection usually operates at a slower speed than 6Mbps download and 0.8Mbps upload, then you should seek to upgrade it or use a portable 4G hotspot. Use [this website](#) to test your speed and [this tool](#) to check your 4G coverage.
4. **Speakers, a microphone and a webcam.** These are usually built into your devices. It is preferable, but not essential that both of your devices have speakers, a microphone and a camera. If not, then Bluetooth or wired USB devices are fine.
5. **A set of headphones.** Tutorials, as well as certain teaching may involve discussion of proprietary or sensitive information. If your working space is shared with others, we ask that you use headphones to maintain privacy.

Primary Device Minimum Requirements

CPU: Dual Core 2Ghz or higher (Intel Core i3 or AMD Equivalent).

RAM: 2Gb or higher.

Operating System:

- MAC: Mac OS High Sierra or Later (10.13.6). The latest Mac OS is preferred.
- PC: Windows 7 or later. Windows 10 is preferred.

i Please note that for devices running Windows 10, they must run Windows 10 Home, Pro or Enterprise. S mode is not supported by our platforms.

Secondary Device Minimum Requirements

- Microsoft Surface PRO 2 or higher running Windows 8.1 or higher.
- Apple devices (iPhone or iPad) must be iPhone 4 or later, iPad Pro, iPad Mini, iPad 2 or later.
- Apple devices must run iOS 8.0 or later or iPadOS 13 or later.
- Other android devices must run Android 5.0 or later.

i General advice: if you have a laptop and a smart phone bought in the last four years, you're most likely good to go. But you must make sure you take the time to update your devices, so they are all running the latest software versions.