

RADA Covid-19 Safety Measures – for public performances

The health and safety of everyone at RADA is our number one priority. We are doing everything we can to ensure the safety of those who visit and work inside our buildings. As such, we have implemented necessary measures that comply with all Covid-19 safety guidelines, following safety and hygiene measures as set out by the government in its [performing arts guidance](#).

Our theatres are professionally cleaned both before and after performances. Common contact surfaces and toilet facilities are also regularly sanitised by our on-site cleaning team.

This document outlines our key protocols. If you have any questions not answered here, or would like clarification on anything outlined here, please speak to your contact at RADA or email CovidSafe@rada.ac.uk.

If you believe you have experienced symptoms of Covid-19 within 10 days prior to your visit, please stay at home and contact boxoffice@rada.ac.uk to rearrange or refund your tickets.

On booking:

- we will take contact details (name, email address, personal telephone number) for tracing purposes
- you must only book tickets for a group within the same household or support bubble, which must be no more than 6 people. All seats will be single and socially distanced in compliance with regulations set by the [UK government performing arts guidance](#).

You will receive an email shortly before the performance date with any updated information, and you will be given a time slot in which to arrive at the venue. You will only be permitted into the venue during your allotted time slot as emailed to you, and if you arrive early you may have to wait outside. We advise coming prepared as it could be raining. It will not be possible to admit latecomers.

Our bar/café will not be open so we advise you to bring your own bottle of water, which you can refill if required.

On arrival, please check in at the box office and:

- confirm that you or anyone in your household does not currently have Covid-19 symptoms, and has not had symptoms in the last 10 days
- confirm that you have not been advised to self-isolate

Please read our safety protocols carefully and follow the instructions of our front of house team who are on hand to help:

Keep your distance

Maintain social distancing of 1+ metre while at your seat inside the theatre, and 2 metres in all other spaces including entering and exiting the theatres. Please follow the floor signs when queuing to come into the building. In the case of an emergency evacuation, please use the nearest exit regardless of the one-way system; our ushers will direct you.

Wear a face covering over your nose and mouth

Face coverings that closely cover your nose and mouth (i.e. not a face shield) are mandatory for everyone, except those who are exempt or for children under the age of 11, as soon as you enter the RADA buildings. Key staff have face coverings where the wearer's mouth is visible, to assist people who rely on lip reading. Staff may also wear a visor; this is to limit contact as much as possible and is nothing to be concerned by.

Wash or sanitise your hands.

We have installed multiple hand sanitiser stations in our buildings. Please ensure you and all members of your party wash or sanitise your hands regularly, including on entry to the building.

Temperature checks

Our staff will be conducting temperature checks on arrival. If your temperature is too high, you will be asked to leave the building.

NHS Covid-19 App

Please ensure you scan the QR code with your NHS Covid-19 App to check in on arrival. If you don't have the app, you must provide your contact details to box office for tracing purposes.

Cloakroom

Our cloakroom is currently closed, so we ask that you only bring the minimum amount of personal items needed as space is limited in the theatres.

Seating

Audience members will be seated individually, spaced to the social distancing regulations set by the [UK government performing arts guidance](#). You are not permitted to move or exchange seats. If you have special requirements that mean you need to sit together with someone in your party, please inform the box office at the time of booking.

RADA Bar

Our bars and café are currently closed, and it is not possible to wait in this area either before or after the performance.

Leaving the building

At the end of the performance, please follow staff directions. You will be asked to leave via specific doors.

Our team are here to help

RADA staff will be on hand throughout your visit if you have any questions or require assistance. If you have any feedback, please don't hesitate to let our Duty Managers know or email CovidSafe@rada.ac.uk after the performance.